

Contents

Method Statement 5.5 - Continuous Improvement	2
MS 5.5a - Operational Review	2
MS 5.5b - Internal Performance Measures.....	3

Method Statement 5.5 - *Continuous Improvement*

MS 5.5a - *Operational Review*

a) *Contract Issue Management System*

b) *Continual Improvement*

MS 5.5b - *Internal Performance Measures*